Subject: BLQ-Pico BID Trash / Bulk Items Pickup Needs From: Donald Duckworth <duckworth.donald@gmail.com> Date: 03/23/2018 10:18 AM To: Eugene Van Cise <eugene.vancise@lacity.org> CC: Moises Gomez <moises@lani.org>

Good Morning Eugene...

I saw your recent report of trash collection / bulk item pickup needs in the BLQ-Pico BID. I think that what you are seeing is the limitation of the BID's resources and not a failure of the BID or the service provider. Most of the BID budget is devoted to streetscape: "landscape, sanitation, beautification." Despite a dramatic improvement in these services from those provided prior to BID formation on January 1, 2014 (there was a vendor change) and increased assessments to fund needed services, there is still a need for more services due to the nature of the area. Yet, we have not felt that assessments could be further increased to meet the need. So, I'd ask you to consider that the BLQ-Pico is doing the best it can with limited resources.

Still improvements can always be made and we should all work in that direction, which I am sure will happen too.